# MARY KELLY GREEN, MD, PLLC MARY KELLY GREEN, MD

#### INFORMATION ABOUT REFRACTIONS & WHY THEY ARE TYPICALLY NOT COVERED BY INSURANCE

Federal insurance programs, like Medicare and Medicaid, and even private insurance contracts cover most medical, and surgical eye exams, but they typically do not cover the eye service called "refraction."

#### What is Refraction?

Refraction is a testing procedure that measures how much optical (focusing) error an eye has. Certain eye measurements are taken using a variety of instruments. Based on these measurements, a series of trial lenses are placed in front of your eyes, and you are asked to compare one lens with another to determine which lens combination offers you better vision. This leads to a determination of how well you can see.

## When Does Insurance NOT Pay for Refraction?

Most health insurance was not designed to pay for non-emergency or routine procedures. Thus, Medicare, Medicaid, HMOS and most private policies will not pay for refraction. Almost all insurance payers consider a refraction merely to obtain a prescription to improve vision as a routine procedure and will not reimburse it.

# When DOES Private Insurance Pay for Refraction?

Most health insurance will pay for medical examinations. If you have a sudden eye problem or visually threatening medical or surgical eye condition, refraction will be performed as part of your eye evaluation. Refraction in this instance is necessary to learn your eye's best vision capability at the time of the examination. That "best vision" becomes a baseline for checking for any changes that may occur as your eye condition is treated. It is a necessary part of the exam for both medical and legal purposes. In this case, it is possible that the refraction may be covered by insurance. However, Medicare will not cover refraction under any circumstances.

## Who Has Made This Distinction for Insurance Coverage?

It is our government (for Medicare and Medicaid) or your own insurance company that determines exactly which clinical services is covered by their policies, and <u>not</u> your individual physician. Therefore, if you have any questions or concerns regarding your coverage, you will need to address these with your specific insurance carrier.

### What is Our Policy?

At Mary Kelly Green, MD, PLLC we are dedicated to providing our patients with the very best medical and surgical eye care in the region. Therefore, refractions will be performed when medically necessary (typically this includes all new patients, those presenting with decreased vision and on a yearly basis thereafter). If a prescription is requested by the patient, our fee is \$80.00. We offer a "prompt-pay discount" of \$40.00 making the refraction/prescription fee \$40.00. This is offered to patients paying at the time of check-out. A refraction/prescription must be picked up no later than 30 days after the date it was performed in order to receive a prompt-pay discount.

Additionally, we are happy to perform refractions during any visit at your request. However, please keep in mind that most of the time this service will not be covered, and you will be responsible for this charge.

Effective 12/01/2016: When an appointment is requested for the sole purpose of obtaining a refraction/prescription, the fee will be the <u>full billed charge of \$80.00</u>. No prompt pay discount will be offered. This exam is being done for the sole purpose of requiring a prescription for glasses and will NOT be billed to any insurance plans. We appreciate your understanding in this matter.

\*\* The Refraction fee will be collected at the time of your visit, in addition to any co-payments or deductibles due for your examination.

I have read about the information and understand that the refraction is a **non-covered** service. I accept full financial responsibility for the cost of this service. The co-payment and deductible are separate from and not included in the refraction fee.

Patient Signature or Signature of person acting on patient's behalf	Date